

**RHIC & AGS Users' Executive Committee  
Site Access & Science Working Group Survey - 2005**

To help the Users' Executive Committee work toward improving site access and the ability to do science at Brookhaven, please respond to the following questions.

- 1) I am:
  - a. An undergraduate student
  - b. A graduate student
  - c. A post-doctoral research associate
  - d. A junior research staff member
  - e. A senior research staff member
  - f. A tenure track professor
  - g. A tenured professor
- 2) My home institute is
  - a. Brookhaven National Laboratory
  - b. Another U.S. National Laboratory
  - c. A U.S. University
  - d. A non-U.S. Laboratory or Institute
  - e. A non-U.S. University
- 3) I am a:
  - a. US citizen
  - b. Foreign national
- 4) I inform the Users' office of my visits to BNL by using the on-line notification system:
  - a. Always
  - b. Most of the time
  - c. Infrequently
  - d. Never

Specific comments
- 5) Gaining access to the BNL site the first time was
  - a. Not a problem
  - b. Moderately difficult
  - c. Difficult and time consuming
  - d. Specific comments
- 6) How do you rate the help the Users' office provided in gaining access to BNL for your initial or subsequent visits?
  - a. Good
  - b. Average
  - c. Poor
  - d. No opinion

Specific comments

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- 7) How long did it take to get the proper credentials to enter BNL the first time?
- a. \_\_\_\_\_ Weeks
  - b. Don't remember
- Specific Comments
- 8) How often do you have difficulties entering the site at the front gate even though you possess a valid ID.
- a. Always
  - b. Most of the time
  - c. Infrequently
  - d. Never
- Specific comments
- 9) The officers at the front gate scan my ID
- a. Always
  - b. Most of the time
  - c. Infrequently
  - d. Never
- Specific comments
- 10) The officers at the front gate are professional, courteous and helpful
- a. Always
  - b. Most of the time
  - c. About half the time
  - d. Rarely
- Specific comments
- 11) Have you had any difficulties picking up keys at Security when checking in after-hours or during holiday periods?
- a. Always
  - b. Most of the time
  - c. Infrequently
  - d. Never
- Specific comments
- 12) How do you rate services such as badge renewal and safety training status provided by the Users' office?
- a.. Good
  - b. Average
  - c. Poor
  - d. No opinion
- Specific comments

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- 13) How do you rate the ease of use of the online web site that records your training status?
- a. Good
  - b. Average
  - c. Poor
  - d. No opinion
- Specific comments
- 14) How do you rate the accuracy of your training status as maintained at the online web site?
- a. Good
  - b. Average
  - c. Poor
  - d. No opinion
- Specific comments
- 15) How do you rate the ease of use of the web based safety training?
- a. Good
  - b. Average
  - c. Poor
  - d. No opinion
- Specific comments
- 16) How do you rate computer access between onsite computer systems?
- a. Good
  - b. OK, but could be better.
  - c. Frequent disruptions or slow response
  - d. Security systems make it difficult to accomplish my work.
- BNL systems you regularly use \_\_\_\_\_.
- Specific comments
- 17) How do you rate computer access to needed BNL systems from your home institution?
- a.. Good
  - b. OK, but could be better.
  - c. Frequent disruptions or slow response.
  - d. Security systems make it difficult to accomplish my work.
- BNL systems you regularly use \_\_\_\_\_.
- Specific comments
- 18) Is there sufficient capability to transfer large data sets to offsite computing centers for analysis or storage?
- a. No. Much larger data transfer capabilities are required for my research.
  - b. Not always. Moderate upgrades would help my research needs.
  - c. Current capabilities are adequate.
  - d. No opinion
- Specific comments

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- 19) What does BNL do well to help you reach your scientific goals?
- 20) What are the biggest impediments at BNL interfering with you reaching your scientific goals?

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